Charles County Government
Department of Planning and Growth Management
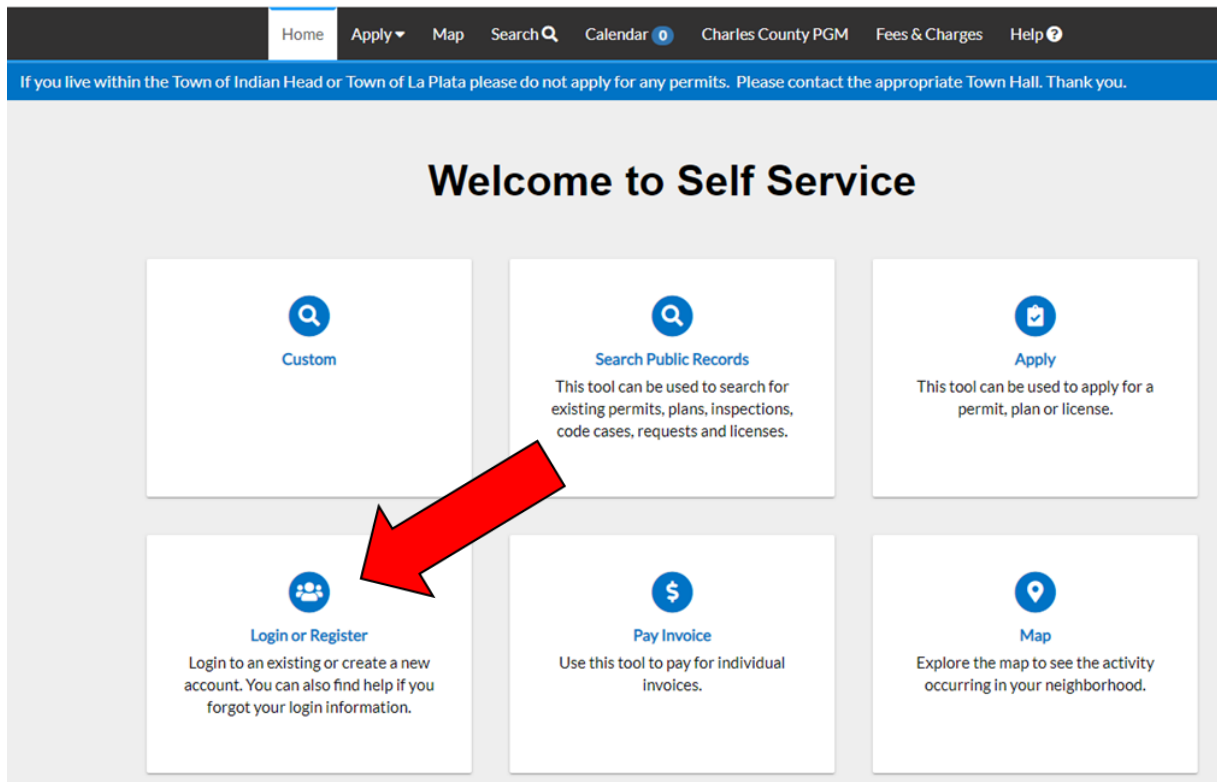Phone: 301-645-0692 Email: PGMAdmin@CharlesCountyMD.gov

How to Register on the Citizen Self Service Portal

Step 1: On the CSS Home screen, click on Login or Register button located on the bottom left of the screen.

Step 2: Click on the blue "Register" button on the lower right.

Step 3: Enter your email address and click "Next".
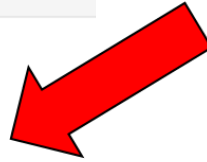
Step 4: Check your email inbox for an email from noreply-Land@charlescountymd.gov. Click on the confirm link in your email to complete the registration process. Do not return to your original registration page.

Step 5: Click register to continue the registration process. You will only have to register one time.

Step 6: To complete the registration, you will need to provide some additional information and create a password. Only the fields that have red asterisks are required. After all required fields have been completed click "Submit" to complete the registration. Once completed you will be informed your account is active and ready to be used. Now you can Log In and submit a permit or plan review application.